

Your 2020 Census

Guide for individuals with disabilities

Why is the census important for those living with disabilities?

According to [2018 population estimates](#) by the U.S. Census Bureau, between 2013-2017, 6.3% of Angelenos under age 65 reported a [disability](#).

Those who are deaf or hard-of-hearing, blind, or experience other cognitive impairments need to be seen and counted. Everyone, regardless of disability is affected by an inaccurate census count. Federal funding for healthcare, safety-net programs and political representation is compromised when everyone doesn't participate in the census.

Is the census questionnaire accessible for those who have some impairment?

Those who cannot submit the questionnaire online can either call the Census hotline to complete the questionnaire or get a paper questionnaire from a census taker to fill out. Local Census Goodwill Ambassadors and Complete Count Committees will also partner with community-based

organizations to reach out to individuals who may have speech, language, visual or other types of impairment and may need help completing the questionnaire. In addition, the Census Bureau [will provide](#) language glossaries and video and print guides, which will be available in 59 non-English languages, including American Sign Language, Braille, and large print.

Will the questionnaire be available to people who don't speak English?

Yes. Online, the questionnaire will be available in these 12 languages: Spanish, Chinese (Simplified), Vietnamese, Korean, Russian, Arabic, Tagalog, Polish, French, Haitian Creole, Portuguese, and Japanese. The census hotline will also provide assistance in these languages and a telecommunications device for the deaf.

Paper questionnaires will be available in English and Spanish.

The City of Los Angeles will provide reasonable accommodation(s) to ensure equal access to its programs, services, and facilities for people with disabilities. To make a request contact the Department on Disability at DOD.Contact@lacity.org or (213) 202-5668 five or more working days in advance.